



SOLITUDE

l e m b e h r e s o r t

DATA SHEET



ABOUT

Nestled amidst the captivating landscapes of North Sulawesi, Indonesia, lies the extraordinary Solitude Lembah Resort, renowned worldwide for its spectacular muck dives and abundance of exotic rare macro critters.

Professional guides are on hand to help guests discover and photograph these incredible underwater treasures. Spanning over half a hectare, this remarkable retreat encompasses a cherished history of enduring values and treasured friendships, setting it apart as an unparalleled destination.

Guests can choose from a range of thoughtfully designed accommodations, including two Seafront Villas, eight Garden Villas, and seven Deluxe Rooms, each offering an authentic and comfortable experience. Blending traditional Indonesian architecture with modern conveniences, every villa creates a warm and inviting atmosphere, perfect for unwinding and relaxation.

With a focus on tranquillity and restoration, the resort provides a haven for guests to recharge and rejuvenate. The dedicated Solitude team ensures that every moment of their stay is unforgettable, leaving guests with cherished memories that will last a lifetime

CONTACT

PATRICK NEUMANN

Resort Manager

THE RATES

Please refer to availability information on www.solitude.world or emailus@solitude.world

SOLITUDE

DESTINATION



PLACES OF INTEREST

Estimated travel time by car

- 50 to 70 min to Sam Ratulangi Airport Manado
- 60 min to Mega Mall /Boulevard Area
- 70 min to Hypermart/Kalasey Area
- 25 min to Bitung City
- 90 min to Minahasa Highlands

l e m b e h r e s o r t

RESORT DETAILS

Resort Name	Solitude Lembeh Resort formerly Kasawari Lembeh Resort
Resort Style	Boutique Resort
Resort Address	Desa /Kel. Makawidley, Lingjungan I, RT02, Kec. Air Tembaga, Kota Bitung 95528, Sulawesi Utara, Indonesia
Phone	+ 62 812 446 666
Email	emailus@solitude-lembeh.com
Website	www.solitude.world
Social Media	
Facebook	<u>@solitudelembeh</u>
Instagram	<u>@solitudelembeh</u>
Contact Persons	Patrick Neumann patrick@solitude-lembeh.com Miki Mori emailus@solitude.world
Other Contacts	WhatsApp, WeChat, LINE, Facebook Messenger

SOLITUDE

OUR ROOMS

Overview

The resort welcomes guests with 17 spacious and well-appointed villas and rooms, all designed with a traditional Minahasan accent/decor. Four main categories of accommodation are available to choose from Garden-View (8 with partial sea view), 2 seafront villas and 7 deluxe rooms (6 with partial sea views). Ranging from 35 to 70 sqm the villas can cater to the needs of different travellers, including those who may need access via wheelchair.

The villas are divided into 3 categories but with similar characteristics, and they all have typical luxurious amenities and facilities such as:

- Spacious bedroom
- Individually controlled air-conditioning
- Ceiling fan
- Writing desk and wardrobe
- Electronic in-room personal safe
- Free internet connection via WIFI
- In-room coffee/tea-making facilities
- Refrigerator/minibar
- In-door (villas and rooms) and out-door showers (villas only)
- Bathrobe, slippers, hairdryer and shower amenities,
- LCD TV in the sea front villas

In every villa or deluxe room, the bed sizes are 120 cm (3.94 ft) x 200 cm (6.56 ft) for twin beds and 180 cm (5.9ft) x 200 cm (6.6ft) for king beds.

Smoke-Free Spaces

For the comfort of all guests, Solitude Lembeh Resort maintains non-smoking comfort zones throughout all accommodations and most shared guest areas. Designated smoking areas are available in select outdoor locations.



l e m b e h r e s o r t

OUR ROOMS



Seafront Villas

This room, located right on the water's edge, offers a stunning and uninterrupted view of the sea and Lembeh Island. The villa also features a cantilever deck extending over the shoreline, complete with sunbathing lounge chairs, providing a perfect spot to soak in the view, read a book, or simply unwind and enjoy a siesta.

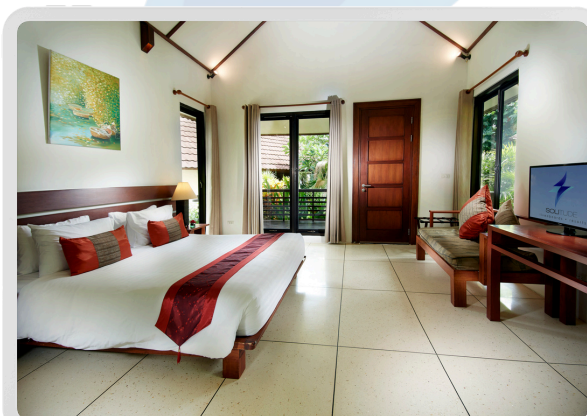
Number of units:	Two (2)
Bedding configuration:	King or Twin
Outlook:	Sea & Lembeh Island View
Total room size (overall):	112sqm (1,205sqft)
Maximum occupancy:	2 Adults+ 2 Children
<small>(10 years or below at time of check-in) sharing the bed with adults.</small>	



Garden Villas

Nestled in a lush garden setting, there are eight (8) villas in total – six twin-sharing villas and two double-sharing villas. The high timber ceiling enhances the room, creating an airy and comfortable space for your utmost enjoyment. Step out onto your private veranda, surrounded by a lush tropical garden, and indulge in the beautiful, indirect views of the sea.

Number of units:	Eight (8)
Bedding configuration:	King or Twin
Outlook:	Garden
Total room size (overall):	64.4sqm (693sqft)
Maximum occupancy:	2 Adults + 2 Children
<small>(10 years or below at time of check-in) sharing the bed with adults.</small>	



SOLITUDE

OUR ROOMS



Deluxe Rooms

The comfortable rooms, situated in the colonial main building on two floors, are designed with similar internal furnishings as the villas. The lower two rooms have their own veranda with direct access to the garden and are wheelchair-friendly. Meanwhile, the upper rooms share a communal outdoor area.

Number of units: Seven (7) - 6 in the main building, 1 in the garden

Bedding configuration: King or Twin

Outlook: Sea, Pool and or Garden

Total room size (overall): 33.1 ~ 43.8sqm (356sqft ~ 471sqft)

Maximum occupancy: 2 Adults + 2 Children

(10 years or below at time of check-in) sharing the bed with adults.



Smoke-Free Spaces

For the comfort of all guests, Solitude Lembeh Resort maintains non-smoking comfort zones throughout all accommodations and most shared guest areas. Designated smoking areas are available in select outdoor locations.

Prices can be taken from our [Rate Sheet](#)

RESORT FACILITIES

24 Hour Guest Service Desk

Tembaga Restaurant & Bar

Situated next to the pool, Tembaga Restaurant offers a delightful dining experience with local and international cuisine. The restaurant boasts an open space on two sides, allowing guests to enjoy their meals under the stars by the pool when weather permits.

Operating from 07:00 till midnight, the restaurant ensures a pleasant ambience by mellowing down the music at 22:00, respecting guests who have retired for the night.

Last order for meals is at 9pm. Please note that we do not offer room service for food because we want to reduce to attract unwanted animals.

To view the Tembaga Restaurant & Bar MENU, [kindly click here](#).

Baby Sitting Services

Subject to availability. Advance request is encouraged. Limited numbers of baby cots and chairs are available.

Internet

Internet via Wi-Fi connection is available free of charge throughout the resort.

Laundry Services

Laundry and valet service are available daily. Collection is before 10:00, will try to ensure delivery before 18:00 the same day.

Massage

We can make arrangements for a masseuse to provide services during your stay, but please note that we require a minimum of 30min advance notice.

Swimming Pool

The swimming pool is the central feature of our resort, surrounded by the lush garden settings to make the swimming pool an ideal place for fun, informal gatherings and relaxation.

TV Entertainment

Television is available in some guest rooms, restaurant, and camera room.

Common Toilets & Showers

There is one (1) common shower and three (3) toilets located in the public areas. Two toilets are near the camera room, next to the Tembaga Restaurant and one next to the Guest Service Desk.

SOLITUDE

THINGS TO KNOW

Airport Transfer

The airport transfers are already in your diving- or non diving package included. Didn't you book a package we still can arrange a transfer. Advance reservation is required. Solitude Lembeh Resort has available in-house guest transfer services (may be provided by a 3rd Party). We can arrange a car or van transfer to and from the airport for an additional cost. Our resort is approximately a 60 - 70 minutes drive from Manado International and Domestic Airport.

Check-in Procedures

Official check-in time is 02:00 pm.

However, we will try to accommodate earlier arrival guests based on the availability (earliest from 11:00 am) and the readiness of each designated room. If not available, the guests will be directed to the Tembaga Restaurant & Bar where you will be served with our special welcome drink and a simple sandwich, so you can start relaxing.

To speed up the process of guest check-in, all booking travel agents are requested to email a copy of the 'Hotel Service Voucher' and specify all instructions of required services, at least 5 days prior to each guest's arrival at the resort.

For 'first-time guests', we would highly recommend that each booking agent forwards our online guest form for you to fill out in advance so we get all your information when finalising the reservation.

Check-out Procedures

Our official checkout time is at noon (12:00 pm).

For the courtesy of our next expected arrival guests who have booked the same room, we would expect the guest to vacate the room on time. We will endeavour to offer one to two hours of extended checkout time, subject to room availability, upon a timely request. Any extended stay until 06:00 pm is subject to 50% of the villa rate, after which it will be charged one full night room rate.

Credit Card

We can only accept Mastercard and Visa credit cards. We don't charge responsible for the credit card fees.

THINGS TO KNOW

Family Plan

Any extra guest, whether it be child or adult, can be accommodated in all categories of rooms which are equipped with 'in-door daybed'.

For in-house guests with children, in the evening, our room attendant will set up the daybed as an extra bed with regular bed linen, pillows, and duvet.

For an extra child, they are subject to the additional child charge. 2 Children occupying one separate room will be charged at a single-room rate.

Meal Plans

The full board meal plan commences with dinner on the check-in day and concludes with breakfast on the check-out day. Any additional meals are priced according to our à la carte menu.

Money Changer

As we are not a licensed money changer, however, we can assist guests in exchanging currency at a money changer in Bitung. Please be aware that the quality of the notes have an impact on the conversion rate.

Social Media

We encourage you to share your encounters with the fascinating new critters you'll undoubtedly encounter, as well as your enjoyable experiences with us. Feel free to follow, like and tag us on social media platforms:

Instagram

[@solitudelembah](#)

[@solitude.world](#)

Facebook

[@SolitudeLembahResort](#)

[@solitudeliveboardsandresorts](#)

SOLITUDE

THE DIVING

Your safety is always the most important aspect of Solitude Lembeh Resort and at the forefront of all decision-making.

A fully equipped dive center is built to cater to all levels of divers or soon-to-be divers. The dive center and its staff provide the highest degree of safety standards that Solitude Liveboards and Resorts is known for.

Courses are conducted on-site and in the surrounding calm, shallow and open water.

The compressor room is specially designed for the natural influx of fresh air, and the center uses only the best quality high-pressure air purifiers to ensure every dive is as safe and enjoyable as it should be.

The dive center also provides an Enriched Air Nitrox option and a spacious photography room to set up your camera, sockets, and adaptors for charging batteries, drying stations and large, freshwater tubs for rinsing cameras.



The Dive Team at Solitude is well-trained in First Aid and In-Water Rescue procedures, consistently attending refresher courses to keep their knowledge up to date. To ensure safety, all our dive boats are equipped with Emergency First Aid Kits, DAN Twin Jumbo D Oxygen kits and mobile phones. Additionally, we have two large (40L) Medical Oxygen tanks available at the dive centre for added support if needed. In case of emergencies, the nearest Decompression chamber is located in a 7 minutes drive to Bitung or Manado city, approximately 120 - 150 minutes away by car.



The dive center operates daily from 07:30 to 17:00, with the exception of night dives or Blackwater.

For our complimentary unguided shore/jetty dive, it is only available between 10:00 to 17:00 daily, and we strongly advise maintaining a reasonable surface interval between the last dive and the next dive for safety reasons.

YOUR SAFETY



Safety & Security

We provide a fire extinguisher, smoke detector and emergency light in every room. Security Personnel is on-site 24 hours daily and checks regularly the area.

Furniture and fixtures throughout our resort are designed to be comfortable, friendly and safe to use.

Non-In-House guests are welcome but must register at our Guest Service Desk to be directly or indirectly escorted/supervised when on our resort property.

Security Personnel is on-site 24 hours daily.

Medical Service

24-hour on-call medical doctor is available in Bitung. There are 2 International hospitals located in the city of Bitung.

Our resort is affiliated with several clinics which offer 24-hour doctor assistance.



SOLITUDE

YOUR EXPERIENCE



GUEST EXPERIENCE MANAGER (GEM)

Solitude Lembeh takes a unique approach to guest service by introducing the Guest Experience Manager (GEM), which eliminates the traditional roles like Front Office clerk, Bell Boy, or Butler. We believe these traditional designations may not foster a warm rapport between our guests and staff. Instead, every guest experience is thoughtfully chosen and trained to provide unobtrusive and gracious service. Their main responsibility is to assist the guests with any needs, be it information, housekeeping, or room service.

As a small boutique resort, creating an intimate and friendly atmosphere is our top priority. We aim to make each guest stepping into our resorts (or liveaboards) feel immediately at home.

OTHER GUEST ACTIVITIES

The following great outdoor activities can be arranged from our Guest Service Desk:

- Diving/Snorkeling
- Village Walk/Land Tour around our resort
- Bitung half and full day tours
- Minahasa Highlands Tour
- Tangkoko National Park
- Mountain Trekking
- White Water Rafting
- Mountain Bike Tour

Solitude Lembeh works only with professional and licensed operators.

GETTING TO MANADO

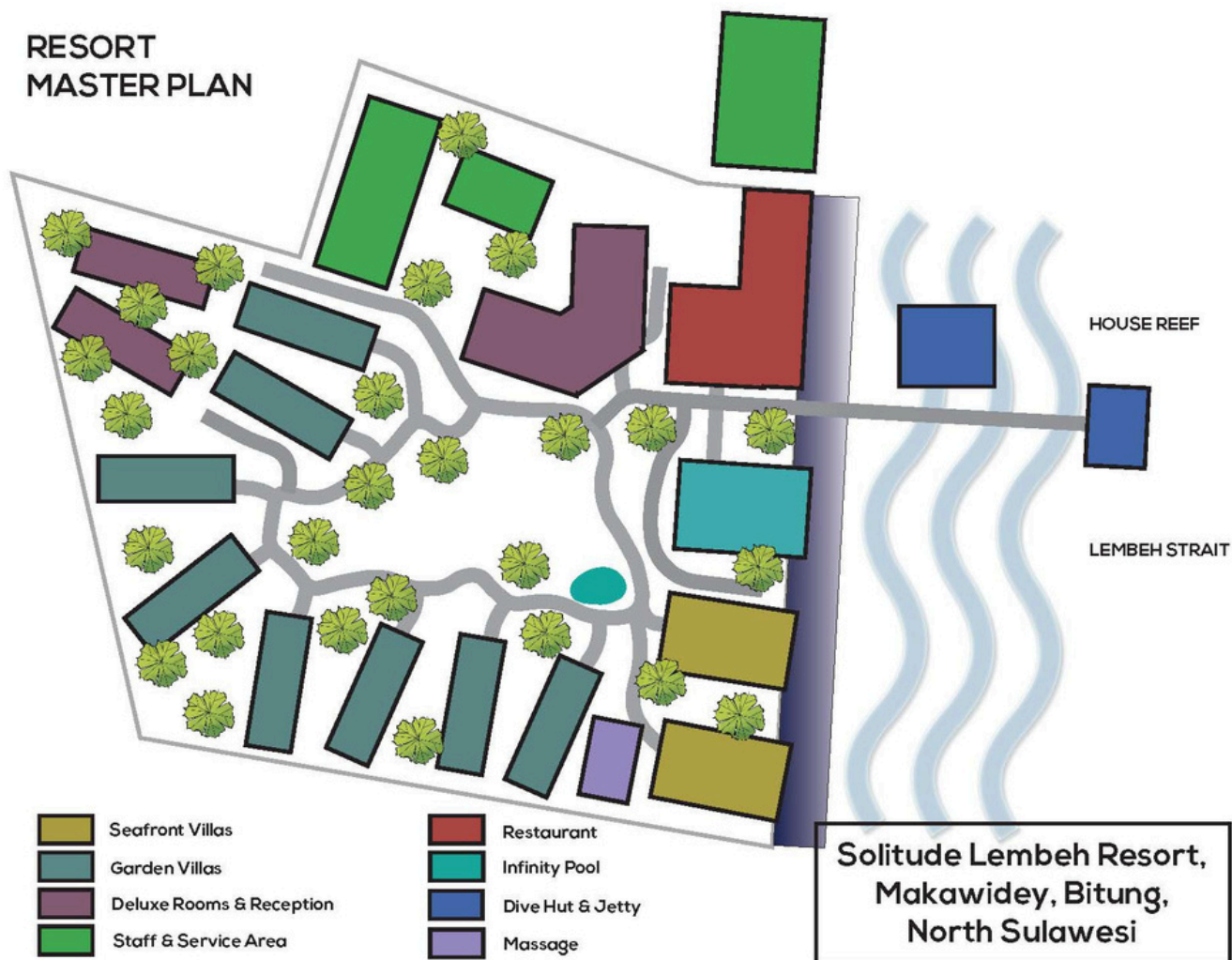
International/Domestic Airport Sam Ratulangi Airport (MDC)

- Direct Non- Stop Services from Singapore (Scoot). Mondays, Wednesdays, Fridays and Saturdays
- Domestic Services are available daily from all major cities in Indonesia, especially from Jakarta.

Seaport Bitung

RESORT MAP

RESORT MASTER PLAN



SOLITUDE