

# Know Before You Go

Get ready to travel to Komodo.

SOLITUDE WORLD





#### **Contact Us**

address: KM Solitude Adventurer phone: +32 456 12 23 09

emailus@solitude-liveaboards.com



#### Climate

Tropical Climate with an annual mean temperature of 27°C (82°F). Rain is frequent between the months of December to February.



#### Water Temperature

Like most tropical countries, ocean temperatures ranges between 27°C - 30°C (81°F - 86°F) with thermoclines.



#### Time Zone

Time Zone: GMT +8



#### Language

The official language is **Indonesian** in Indonesia, but English is also the working language of the country.

# Komodo with Solitude Adventurer

We appreciate that you have selected Solitude World for your getaway, and we trust that this pre-departure guide will assist you in preparing for your vacation with us.

### **Pre-Departure Information**



Here, we would like to offer some helpful tips to make your journey smoother, through to Komodo.

#### Location

Labuan Bajo Domestic Airport: Komodo Airport (IATA: LBJ)

#### **Solitude Compulsory Forms**

Form A, Registration Form and General Liability Release Form.
Please complete and send to us.

#### **Scuba Diving Insurance**

This is compulsory for those that will be diving with us. If you have not already provided your details, please do so on arrival. You will need the following: the name of your insurer, the policy number, the emergency contact number and also any disclosed medical conditions you may have.

We also need your own personal emergency contact person back home – a friend or family member and their contact details.

#### **Postal Service**

You can track your package using the tracking service offered by POS Indonesia at ems.posindonesia. co.id. Please be aware that any items shipped to us from couriers (DHL, FedEx, UPS) or international postal services are subject to Customs and Duties. We highly advise against sending items like diving equipment or accessories to our liveaboard via courier.

#### Visa and Immigration

On your Indonesian Immigration arrival form, please provide 'KM Solitude Adventurer' as your local address. If it is necessary to provide a contact number, you can use the phone number of our Solitude Adventurer's Cruise Director: +32 456 12 23 09.

Foreigners with Visa Exemption from 87 countries will be granted Visit Stay Permit for 30 (thirty) days. You must possess a valid passport with minimum validity of 6 (six) months and with at least 2 blank pages for visa stamp. There is now an additional option to pre-apply and purchase <u>e-VOA</u> online before entering Indonesia, by visiting <a href="https://evisa.imigrasi.go.id/web/visa-selection">https://evisa.imigrasi.go.id/web/visa-selection</a>

Travellers can also obtain the VOA upon arrival by paying in cash (IDR 500,000 or USD 35), or with a credit card (subject to a 2% processing fee). ASEAN citizens receive a complimentary VOA. Citizens from non-ASEAN countries must pay for the VOA unless they hold an alternative valid Indonesian visa.

In addition to visa requirements, the following steps must be completed before entering Indonesia:

- Health Declaration Form Must be filled out prior to arrival: <a href="https://sshp.kemkes.go.id/">https://sshp.kemkes.go.id/</a>
- Electronic Customs Declaration – Required for all travellers: https://ecd.beacukai.go.id/
- Bali Tourism Levy If entering via Bali, a mandatory levy payment applies: <a href="https://lovebali.baliprov.go.id">https://lovebali.baliprov.go.id</a>/

#### Drones / AUVs / ROUVs

Currently, there is a drone permit requirement to fly of Drones/
UAVs from Padar island in
Komodo National park, the price is approximately IDR1,000,000 /
USD70. This may change however without any prior announcement from the authorities.

The Indonesian agency responsible for drone safety, DGCA, has provided many internet-accessible details on flying for fun or work.

Please check the following sites for the current regulations for drones/ AUVs/ ROUVs:

- Ministry of Transportation Republic of Indonesia
   https://dephub. go.id/?language=en
- Directorate General of Civil Aviation (DGCA) - <a href="https://">https://</a> <a href="https://">imsis-djpu.dephub.go.id/</a>
   SidopiGO/Web/

We highly recommend that you conduct thorough research for more advice or information.



#### Currency

Currency is in Indonesian Rupiah (IDR). Credit cards are widely accepted in the Indonesia. Solitude Adventurer accepts cash IDR or USD, EUR, SGD. Visa / Master cards and WISE payments only, a facility fee will be applied. Please inform us at least one night before disembarkation.



#### Wi

Guests are welcome to pre-purchase data packages to stay connected throughout their journey. Our Reservations team or Cruise Director will provide the latest available packages and pricing options for your convenience.



#### Electricity

On board, Solitude Adventurer are universal sockets (220volts AC). All power sockets in the room (and throughout the vessel) are 220V 50Hz rated and do not have regulated Uninterrupted Power Supply (UPS).



#### **Duty Free**

1 Adult is allowed: Maximum 1 litre of any alcohol and no more than 200 sticks of cigarettes, 25 cigars or 100g (3.52 ounces) of tobacco.



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# Arriving in Komodo



Welcome to Komodo! We look forward to having you onboard shortly.

#### **REMINDER**

#### Port of Embarkation:

Labuan Bajo 06:00 - 13:00 Komodo Airport

#### Port of Disembarkation:

Labuan Bajo 06:00 - 11:00

#### **Paging Board**

To help identify our friendly airport transfer staff, please look for the SOLITUDE LIVEABOARDS paging board with your name.



### Travelling to Komodo, East Nusa Tenggara

Labuan Bajo Domestic Airport: Komodo Airport (IATA: LBJ) is easily reached from several locations within Indonesia, but for most, catching a flight from Ngurah Rai Airport in Bali will be the most straightforward option.

LBJ Airport Terminal Passenger Fee/Tax is no longer payable at the airport and is now included in the price you pay for your air ticket.

Kindly note that Denpasar is in the same time zone with Labuan Bajo (GMT +8).

The harbour is located near the town of Labuan Bajo, approximately 10 minutes' drive from the Airport.

The flight information provided in this document is for reference purposes only and was accurate at the time of writing. It is essential to check the latest flight status before making any travel or booking arrangements.

#### **Airport Meeting Point**

Arrival meeting at the airport with the Crew will be from 08:00 on Embarkation Day. Embarkation (check-in) can begin as early as 06:00.

Solitude offers the option of arranging hotel/resort transfers to the embarkation point through a third-party transportation company. However, please

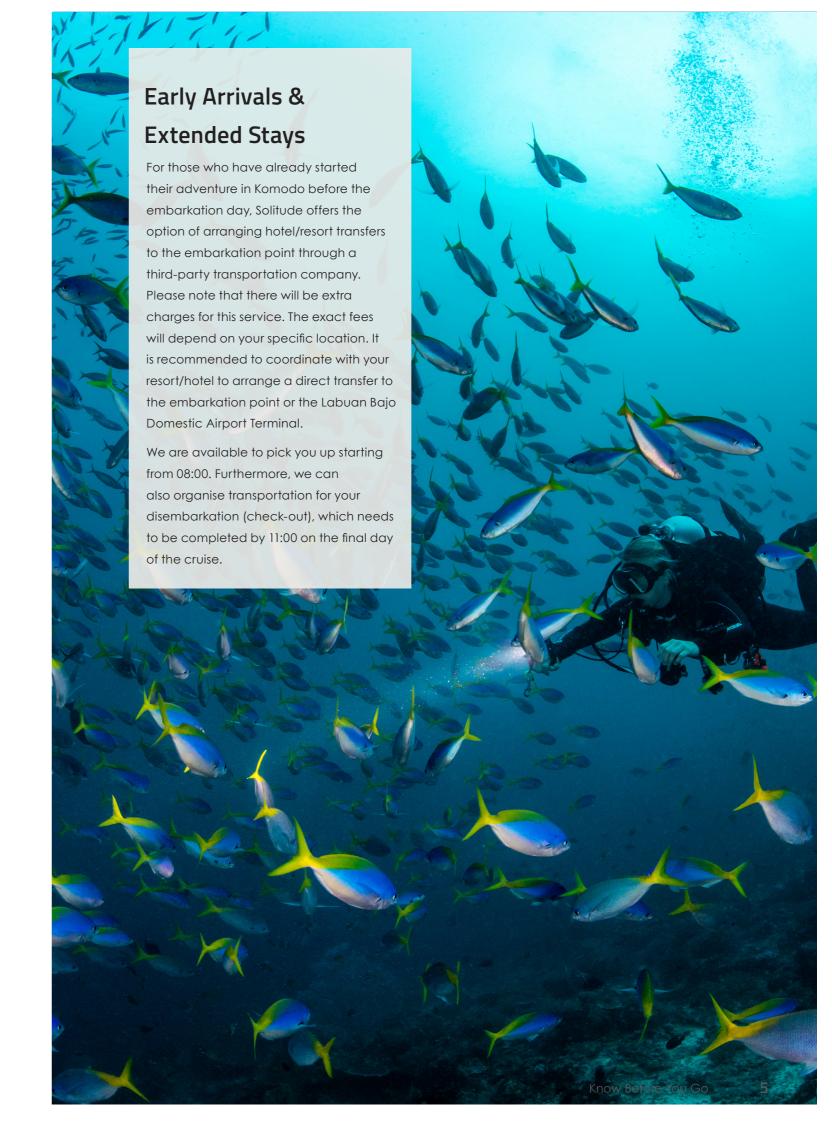
note that additional charges will apply. The exact fees will depend on your specific location. It is recommended to coordinate with your resort/hotel to arrange a direct transfer to the embarkation point or the Komodo Domestic Airport Terminal. We can pick you up starting from 08:00. We can also provide transportation for your disembarkation (check-out), which needs to be completed by 12:00 on the final day of the cruise.

After collecting your luggage and exiting the passenger area to the public area one of our staff will be waiting to greet you. Please keep an eye out for the SOLITUDE LIVEABOARDS paging board held by one of our crew members (we do not employ third-party representatives). If you are unable to locate our crew, kindly contact our Cruise Director and/or Boat Manager. On the following number: WHATSAPP +32 456 12 23 09

#### Friendly Reminder

We do not offer currency exchange services or accept foreign currency as payment on our liveaboards. We only accept payment in IDR or USD cash or major credit cards such as Visa / Mastercard and WISE payments.

For your convenience, currency exchange services are available at international airports, or you can utilise local ATMs with your debit/credit card to withdraw PHP on your way to the ship.



#### www.solitude.world

#### **Embarkation**

Embarkation for an exciting adventure aboard Solitude Adventurer commences at 13:00.

#### Port of Embarkation:

Labuan Bajo, strictly 13:00 - 17:00.

Our crew will be waiting to greet you at Komodo Airport. After you are comfortably settled onboard and have completed registration, there will be a safety/orientation briefing.

We can't wait to welcome you on board.



### Indonesia

# Safety

Ensuring safety has been our top priority at Solitude World since the beginning. We recognise the importance of having well-trained crew and being well-equipped to handle any situation, especially given the remote areas we operate in.

## **Our Top Priority**

SAFETY is Solitude's top priority, we take every precaution to ensure the safety of our guests and crew. As we operate in remote areas we ensure that we are well-equipped to handle any emergency scenario.

During your stay onboard we provide our guests with a complimentary Nautilus Marine Rescue GPS to provide that peace of mind when out diving in the remote parts of Indonesia, Palau and the Philippines.

Our Features & Global Maritime Distress and Safety System (GMDSS) equipped with:

- Emergency Position-Indicating Radio Beacon (EPIRB)
- Life Rafts
- Emergency Survival Packs
- Semi-Automated Fire Suppression Sprinkler System
- VHF/SB Radios
- VSAT Satellite Phone & Internet
- Inmarsat-C
- Local Navigation Maps with Furuno GPS Chart Plotter
- Radar (Long/Short)
- Weather Plotter
- Depth Sounder
- 6,000L Water Storage with On-board Water-Maker capable of producing 15,000L of fresh water per day.



#### Safe Diving

We understand that your time and investment in a holiday are valuable, and we aim to provide you with as many dives as possible while ensuring your safety.

In order to prioritise safety, make sure you are adequately rested and hydrated prior to your initial dive as well as for subsequent dives.

We recognise that although you have learned about safety during your scuba course/s, the excitement and anticipation of a diving holiday can sometimes cause us to neglect our own readiness for a dive.

Our crew's safety is also important, so we limit the number of dives to four per day, including a night dive, to minimise fatigue and reduce the risk of accidents.

Itineraries are subject to change due to weather and logistics, but our cruise directors will keep you informed.

## What to Know

Please note that your chosen package excludes certain expenses like Equipment Rentals, Satellite Communications, EANitrox, Alcohol, Laundry Service, Marine Park Fees, and Local district administration permits. Some fees collected at **check-in** and the rest at **check-out.** 



#### **Your Cabin**

#### **Amenities**

The in-room amenities include air-conditioning, a wardrobe, an electronic in-room safe,

Type-G power sockets, and an ensuite bathroom equipped with a toilet, shower, hairdryer, and complimentary shower essentials.

Daily cabin cleaning is provided, while sheets, bath and face towels are changed every three days of use. Nevertheless, you may request a change at any time if needed.

You can find more about your cabin type here and Solitude

Adventurer General Arrangement here.

#### Check-Out

Fuel Surcharge, Laundry, Bar, Satellite Usage fees, EANitrox and other incidentals will be paid at check out.



Mode of Payment is in IDR or USD cash or Credit Card Visa/Master Card only. There is an applicable facility fee charge.

### Required On Board Payments

During **check-in**, you will be required to pay for Marine Park and Port Clearance fees, while other incidental expenses will be charged at checkout. The following is an overview of some of these fees, which are subject to change:

 Marine park and port clearance fees are included in the passenger handling service fee of IDR3,750,000 (USD250) per person, which must be paid in cash before boat departure.

#### Fuel Surcharge

Kindly refer to our <u>booking terms</u> and <u>conditions</u> in order to determine whether the Fuel surcharge is applicable to your cruise.

Please note that all permits and taxes should be paid during the welcome briefing on board and are subject to change. However, the most up-to-date information will be provided within a month before the cruise embarkation.

#### Incidentals

#### Special Diets

Kindly inform us in advance of any special dietary requirements you may have. This is essential for us to accommodate your needs, as sourcing certain items can be challenging at different times of the year. If you have a medical dietary condition, please consider bringing your preferred alternative products, such as gluten-free pasta or soy milk.

#### Money Changer / Currency Service

The accepted mode of payment is in Indonesian Rupiah (IDR). Currency exchange services are available at international airports, or you can withdraw Indonesian Rupiah from local Indonesian ATMs using your debit/credit card.

For convenience, cash payments in USD, Euros, or SGD may be accepted (subject to the condition of the notes presented, as local currency exchange services carefully inspect the condition of the notes).

#### Alcoho

Additionally, we permit guests to bring and consume their own alcoholic beverages, as long as they are within the limits of Indonesia's duty free

## On Board

# We wish you a delightful and enjoyable stay with us.

We extend a heartfelt welcome to you and hope that your stay with us will be both pleasant and comfortable. Our staff is committed to ensuring your satisfaction, so please don't hesitate to inform us of any ways we can improve your comfort during your stay.

customs allowance of 1 litre per person without incurring any corkage fees.

#### BYOB

Guests are welcome to bring alcoholic beverages on board, especially those within the duty-free allowance from international travel. These may be enjoyed alongside the complimentary non-alcoholic drinks available during your stay.

If you'd like your preferred beverages stocked in advance (subject to availability and possible charges), let us know before your trip. Locally purchased alcohol should be limited to 1 litre and not duplicate what's available for sale onboard.

Our beverage prices are kept fair for your convenience—because with all your dive gear, we know you've already got enough to carry.

#### **Laundry Services**

A laundry service is provided at an additional cost. Kindly inform our staff whenever you require this service.

#### Entertainment

Onboard, there is a diverse range of multimedia content, books and board



games to keep you entertained during your down time.

#### Mobile SIM

Pre-paid SIM cards are readily available upon exiting the airport baggage collection area. Telkomsel is the primary and recommended mobile telecom provider. When purchasing a SIM card, the salesperson can assist you in setting up your chosen prepaid package.

#### Phone Calls, SMS and Emails

In areas without local mobile signal, Solitude Adventurer's on-board VSAT satellite communication system is the only option for urgent calls. Guests will incur a fee of USD3 per minute for a SATcall or USD2 for a SATmessage for all incoming/outgoing calls and messages To make a voice call, please use the following number:

#### +65 6429 1043

Although this is a Singapore landline, the system uses VSAT satellite band to relay the calls. For more information and instructions please view the <u>How to Contact Us</u>.

#### Wifi Tips

To optimise your experience with our Starlink Internet service and manage data effectively, we highly recommend adjusting your device settings. Our crew is available to assist with these adjustments.

To make the most of the satellite

connection, we suggest keeping messages concise and using abbreviations where possible to minimise data usage. Additionally, please disable automatic updates and syncing on your devices to conserve data. Setting the onboard Wi-Fi SSID as "metered" will signal your device to limit data usage.

Please note that Solitude Adventurer is not liable for any outcomes related to the use or non-use of satellite communications, including hardware issues. As connectivity depends on a third-party provider (Starlink) and can be affected by weather, Solitude Adventurer, her crew, and management are not responsible for any resulting inconveniences, losses, or service disruptions.

#### Social Media

We encourage you to share your encounters with the fascinating new critters you'll undoubtedly encounter, as well as your enjoyable experiences with us. Feel free to tag us on social media platforms:

#### Instagram:

@solitudeadventurer

@solitude.world

#### Facebook:

@SolitudeAdventurer

@solitudeliveaboardsandresorts



# Scuba Diving

For scuba diving in Komodo, it is advisable to possess an intermediate or advanced certification. The challenging currents and unpredictable tides can be daunting for individuals with limited diving experience.



#### **Digital Studio**

#### **Amenities**

- 1 Very Large Rinse Tank and Towels just for Cameras
- Pressurised Air for Drying
- Camera Setup Bench on
  Dive Deck
- <u>Universal Power Socket</u>
   with USB (1A). Studio Power Type: 200V-220V/50Hz
- Electrical Plug Adapters and Extensions available

## **Dive Days**

Solitude Adventurer cruises the oceans of Indonesia all year round.

The diving schedule is confirmed daily the night before. Solo diving is not allowed. The dive duration is set to 60 minutes with surface intervals conducted back at the ship.

Water temperatures range between 27°C - 30°C (81°F - 86°F) with thermoclines but may drop slightly from November to February.

It is suggested to wear a fulllength 3mm wetsuit, or a 5mm suit if planning multiple dives.

For your peace of mind we do provide a complimentary <u>Nautlius</u> <u>Marine Rescue GPS</u>. Please Note, that if you use the Nautilus Rescue Device, you are responsible for replacing it if lost or damaged.

#### **Dive Centre**

1	EANitrox prices are as follows: USD8 per dive OR USD20 per day.	Yes
2	100 cu.ft. / 15L cylinders - additional charge USD8 per cylinder per diving day (pcpdd)	Yes*
3	Side mount support - additional 12L/80cu.ft. cylinder and twin tank 12L/80cu.ft. available. Air USD10, EANitrox USD28 pcpdd. Whole trip use: 10% discount applies	Yes*
4	DIN valves with option of Yoke (A-clamp)	Yes
5	Rebreather and Twin Tanks - Full charter only and BYO system Scrubbers can be organised with advanced min. 60 days notice but no guarantee.	No
6	Rental gear available	Yes*
7	PADI Advanced Open Water Diver scuba certification and Enriched Air Nitrox certification courses. We only accept e-learning students.	Yes*



\* Subject to availability/change

# Disembarkation The day of disembarkation signifies the conclusion of our journey, and bidding farewell to newfound friends can be bittersweet. Although it is a designated "NO DIVE DAY," we strive to make this last day a memorable and enjoyable experience for everyone. Disembarkation is scheduled for 11:00. On the day before disembarkation, our staff will coordinate with you to settle your account. We accept cash in USD, IDR, credit card, or WISE payments (please inform us in advance if you plan to use a credit card or WISE, noting that a facility fee applies). Following a light continental breakfast, there will be an appreciation briefing, followed by the final disembarkation for our guests. Regrettably, we are unable to accommodate late check-out requests as we need to prepare for the upcoming cruise.

## More Information

whatsapp: +32 456 12 23 09

emailus@solitude-liveaboards.com

el DataSheet

#### Solitude Adventurer Vessel Data Sheet

For more details about the vessel, cabins, facilities and amenities.



ference Sheets

### How to Contact Solitude Adventurer

#### **About Our VSAT Internet**

For instructions and how to.



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#### Form A, Registration Form

#### **General Liability Release Form**

Compulsory for all guests.



sratuity / Tips

While aboard Solitude Adventurer, if you've had a pleasant stay, we appreciate your consideration of leaving a gratuity for our hardworking staff. However, please note that tipping is entirely voluntary. We value all team members equally, irrespective of direct interactions. To ensure fairness, all tips are distributed equally among the staff. A customary gratuity is typically around 5-10% of the total stay cost. If you feel a particular staff member, like your dive guide, has exceeded expectations, you are welcome to give them an additional amount as a personal thank you.

