

SOLITUDE
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Know Before You Go

Get ready to travel to Solitude Lembeh Resort.



SOLITUDE WORLD





Contact Us

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emailus@solitude.world



Time Zone

Time Zone: GMT +8



Climate

Tropical Climate with an annual mean temperature of 28°C (82°F). Rain is frequent between the months of December to February.



Water Temperature

Ocean temperatures in Indonesia range from 27°C to 29°C (81°F - 84°F) with thermoclines.



Language

The official language is **Indonesian** in Indonesia, but English is also the working language of the country.



Currency

The currency is Indonesian Rupiah (IDR). Solitude Lembeh Resort only accepts IDR cash and credit card (Visa/Master Only). We do not accept any travellers' cheques. We are unable to provide currency exchange.

Solitude Lembeh

We appreciate that you have selected Solitude World for your getaway, and we trust that this pre-departure guide will assist you in preparing for your vacation with us.

Pre-Departure Information



Solitude Lembeh Resort is located near the seaport town of Bitung, approximately 70 minute drive from Sam Ratulangi Airport (MDC) or Manado, the capital city of North Sulawesi.

Location

Our resort is located in Bitung, North Sulawesi, Indonesia.

Postal Service

Kindly be informed that all items, including those dispatched through couriers like OHL, FedEx, and UPS, or international postal services, are managed by POS Indonesia at ems.posindonesia.co.id. However, it is crucial to note that inbound items may be subject to Customs and Duties. We strongly discourage sending any items to our resort via courier.

Dive Insurance

This is compulsory for those that will be diving with us. If you have not already provided your details, please do so on arrival. You will need the following: the name of your insurer, the policy number, the emergency contact number and also any disclosed medical conditions you may have.

We also need your own personal emergency contact person back home – a friend or family member and their contact details.

Visa and Immigration

Visa requirements depend on nationality. Eligible travellers may enter Indonesia using visa-free entry, Visa on Arrival (VOA) or e-VOA, subject to current immigration requirements. A passport valid for at least 6 months from the date of arrival is generally required.

Please check current requirements and apply for e-VOA where applicable:

<https://evisa.imigrasi.go.id/>

All Indonesia Arrival Declaration

Complete the All Indonesia arrival declaration within 3 days before arrival and save the QR code for presentation on arrival.

<https://allindonesia.imigrasi.go.id/>

Bali Tourism Levy

If entering Indonesia via Bali, the Bali Tourism Levy may apply.

<https://lovebali.baliprov.go.id/>

Drones / AUVs / ROUVs

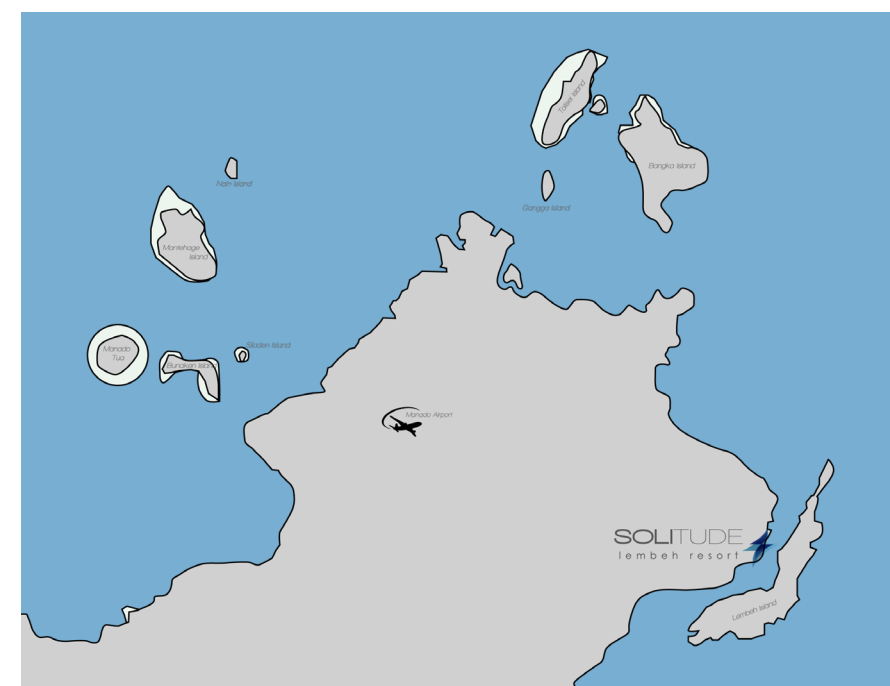
Drone operations in Indonesia are regulated by the Directorate General of Civil Aviation (DGCA). Permit requirements and restrictions may vary by location and type of operation. Please check current requirements before travel.

<https://hubud.kemenhub.go.id/>

Currency Exchange

Due to the meticulous scrutiny of foreign currency notes for authenticity and condition, we regret to inform you that we do not offer currency exchange services or accept foreign currency as payment at our resort. We only accept payment in Indonesian Rupiah (IDR) or major credit cards such as Visa and Mastercard.

For your convenience, currency exchange services are available at international airports, or you can utilize local Indonesian ATMs with your debit/credit card to withdraw Indonesian Rupiah on your way to the resort.



Wifi

Complimentary WiFi is available throughout the resort. Connection quality may vary due to weather and third-party service providers.



Electricity

All power sockets throughout the resort operate on 220V / 50Hz. Regulated UPS power is currently available only in the Camera Room.



Lithium Battery Safety

Rechargeable lithium batteries used for diving, photography and recreational equipment are encouraged to be charged within designated charging areas such as the Camera Room.

For more information:

www.solitude.world/battery-safety-policy



Duty Free

Per adult: up to 1 litre of alcohol, 200 cigarettes, 25 cigars or 100 g of tobacco, subject to current Indonesian Customs regulations.

<https://www.beacukai.go.id/barang-penumpang>



Quick Travel Checklist

- Passport Validity (6+ months)
- Visa / e-VOA Requirements
- Arrival Registration Completed
- Dive Insurance Arranged
- Drone Regulations Reviewed

Arriving in Manado



We will be seeing you very soon!

Paging Board

To help identify our friendly airport transfer staff, please look for the SOLITUDE LEMBEH RESORT paging board with your name.



Travelling to Manado

Sam Ratulangi International Airport (MDC) in Manado is served by international and domestic flights. Scoot operates direct services from Singapore, while domestic connections are available from Jakarta, Bali, Makassar, Surabaya and other Indonesian cities. Flight schedules and frequencies may change, so please check the latest airline information when booking.

Airport terminal passenger fees are included in the price of your air ticket and are not paid separately at the airport.

Airport Transfers

Transfers can be arranged through our reservations staff, or you may choose to arrange them independently.

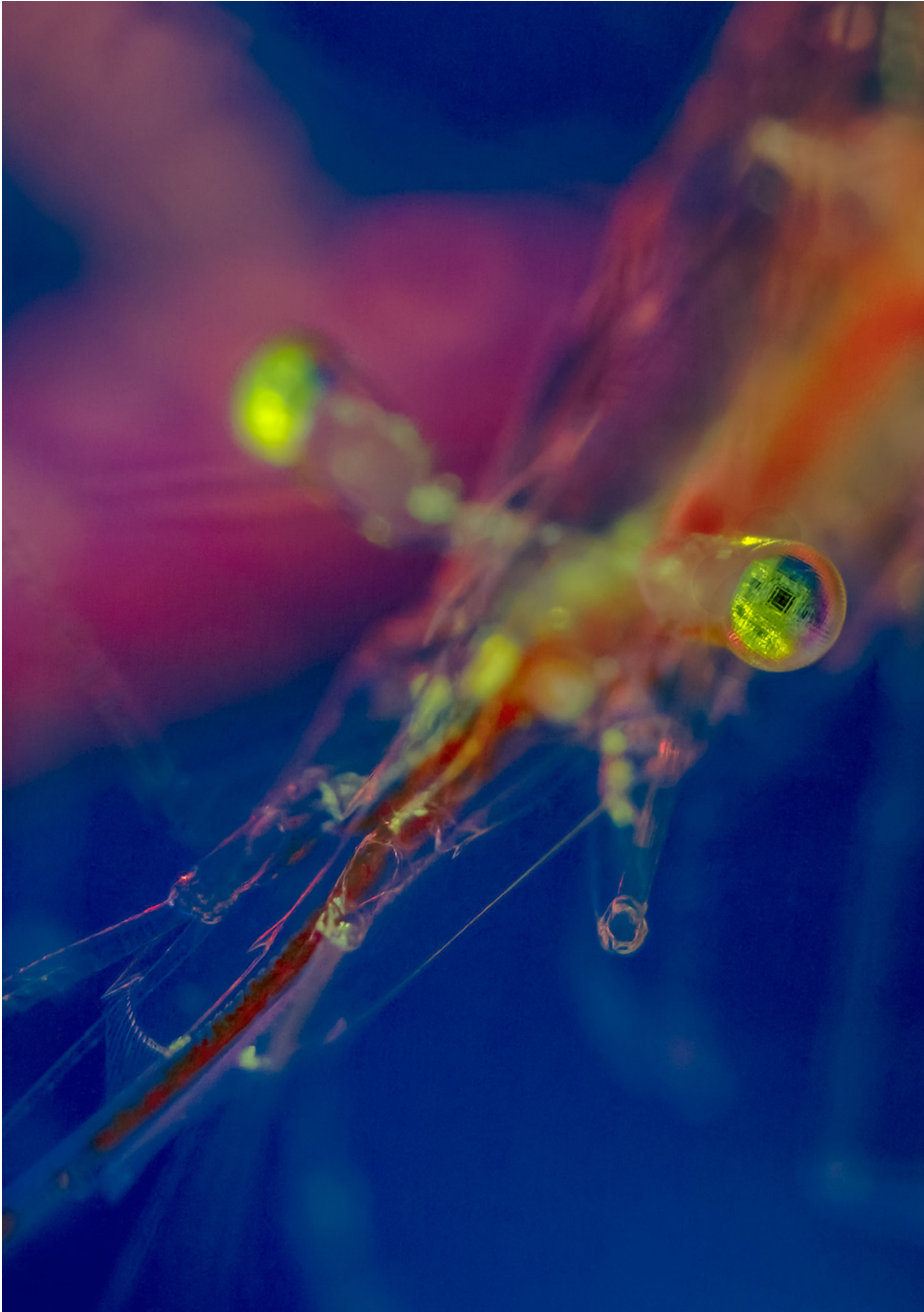
Airport Meeting Point

After collecting your baggage, proceed to the designated Greeter's Area. Our staff will be waiting with a Solitude sign displaying your name.

Friendly Reminder

We do not provide currency exchange services or accept foreign currency at the resort. Payments are accepted in Indonesian Rupiah (IDR), Visa and Mastercard.

Currency exchange is available at international airports, and local ATMs can be used to withdraw Indonesian Rupiah before travelling to the resort.



At the Resort

We extend a heartfelt welcome to you and hope that your stay with us will be both pleasant and comfortable. Our staff is committed to ensuring your satisfaction, so please don't hesitate to inform us of any ways we can improve your comfort during your stay.

Welcome!

Arrival at the Resort

Upon arrival, our staff will welcome you to the resort and provide an orientation and tour when appropriate. We will then accompany you to your room so you can settle in and begin enjoying your stay.

Special Diets

Please inform us in advance of any

special dietary requirements. Some products can be difficult to source locally at certain times of year. If you have a medical dietary requirement, please consider bringing preferred alternatives such as gluten-free pasta or soy milk.

The Tembaga Restaurant and Bar

The Tembaga Restaurant and Bar offers a selection of local and international dishes, together with

wines, cocktails, spirits and local beer.

BYOB

Outside food and beverages are not permitted. Guests may bring their own alcoholic beverages, subject to the resort's applicable corkage fee. Exceptions may be considered for medical dietary requirements or special celebrations, provided these are arranged in advance and approved by management.

Laundry Services

Laundry service is available. A laundry bag with a list of items and applicable charges is provided in your room.

Babysitting

Babysitting can be arranged subject to availability. Please contact us at least one week before arrival to confirm rates and availability.

Mobile SIM

Pre-paid Indonesian SIM cards and eSIM options are available from local mobile providers and selected airport outlets. Please ensure your device is unlocked and compatible before travel.

Resort Map



We wish you a delightful and enjoyable stay with us.

WiFi

Complimentary WiFi is available throughout the resort. Connection quality may vary due to weather and third-party service providers.

Massage

Traditional Indonesian massage can be arranged for individuals or couples. Please contact our staff to arrange a suitable time.

Camera Room

Our Camera Room is air-conditioned and equipped with moisture control and spacious powered workstations with universal 220V power points for your convenience.

Additionally, fresh water rinse basins are available at the Dive Hut and air guns can be found at the entrance to the Camera Room for cleaning and drying your equipment.

Guests are encouraged to charge rechargeable lithium batteries used for diving, photography and recreational equipment within the Camera Room wherever possible. For more information, visit:

www.solitude.world/battery-safety-policy

Activities

Yes! We offer a diverse range of activities for you to choose from for your non diving days. These include full-day excursions with

knowledgeable local guides to the Minahasa Highlands and Tangkoko National Park, where you can witness the rare crested black macaque, hornbills, and the world's smallest primate, the Tarsius spectrum. Additionally, we offer a 3-hour trip to the local fish market and Bitung town, as well as the option to arrange trekking and rafting trips upon request.

Smoke-Free Spaces

For the comfort of all guests, Solitude Lembah Resort maintains non-smoking comfort zones throughout all accommodations and most shared guest areas. Designated smoking areas are available in select outdoor locations.

Social Media

We encourage you to share your encounters with the fascinating new critters you'll undoubtedly encounter, as well as your enjoyable experiences with us. Feel free to tag us on social media platforms:

Instagram:

[@solitudelembah](https://www.instagram.com/solitudelembah)

[@solitude.world](https://www.instagram.com/solitude.world)

Facebook:

[@solitudelembahresort](https://www.facebook.com/solitudelembahresort)

[@solitudeliveaboardsandresorts](https://www.facebook.com/solitudeliveaboardsandresorts)

Gratuities / Tips

Throughout your stay, our dedicated staff and crew are fully committed to ensuring you have a fantastic Solitude experience, and while gratuities are not expected, they are sincerely appreciated. They recognise the collective teamwork, even from those working behind the scenes, and distribute all tips equally. Should you wish to show your appreciation, a recommended gratuity of 5% to 10% of the total stay cost is suggested. Of course, if you wish to express your appreciation with a higher amount, you are more than welcome to do so.



What to Know

Check-In time is from 14:00 and **Check-Out** time is before 12:00. We will try to accommodate earlier arrival of guests based on the availability and the readiness of each room. However, any check-ins earlier than 10:00 is subject to a surcharge.



Your Room

Amenities

In-room amenities consist of air-conditioning, a writing desk, a wardrobe, an electronic in-room safe, in-room coffee/tea facilities, a refrigerator, an ensuite bathroom with a toilet and shower, a hair dryer and shower amenities.

Check Out

We will try to provide a one to two hour extended check-out time, depending on availability. However, late check-out after 14:00 will incur 50% room surcharge and after 18:00 will be charged 100% of the room's package per night value.

Alcohol and drinks, Laundry, EANitrox, Lembah Strait Marine Park fees and other incidentals will be paid at check out.



Mode of Payment is in Indonesian Rupiah (IDR), or Credit Card Visa/Master Card only.

Scuba Diving

The Lembah Strait offers year-round diving, sheltered by North Sulawesi and Lembah Island.

Rainfall is typically higher between December and March. Water temperatures generally range from 26°C to 29°C (78°F to 84°F), with slightly cooler conditions from July to September. We recommend a minimum 3 mm full suit with a hood, or a 5 mm suit for longer dives.

At Solitude Lembah Resort, guests may enjoy one unguided house reef dive per day from our purpose-built jetty between 10:00 and 17:00. No-decompression limits and appropriate surface intervals must be observed.

Our standard daily dive schedule is 07:30, 10:30 and 13:30, with some flexibility between 07:30 and 16:00 depending on operations and guest readiness. Dives outside these times require prior coordination with the Dive Centre and may incur an additional fee. Mandarin, night and blackwater dives are also available at additional cost.

Diving with one of our experienced Dive Guides is highly recommended, as many of Lembah Strait's critters are exceptionally well camouflaged and can be difficult to find.

Dive Centre

1	EANitrox	Yes
2	Specialty Dives - blackwater, wide angle, night dives	Yes*
3	Side mount support - additional 12L/80cu.ft. cylinder and twin tank 12L/80cu.ft. available. Air USD10 / EANitrox USD28 pcpdd. Whole trip use: 10% discount applies	Yes*
4	DIN valves with option of Yoke (A-clamp)	Yes
5	Rebreather	No
6	Rental gear available	Yes*
7	Private Guide Service is available.	Yes*

* Subject to availability

YES%

Enriched Air Nitrox

For safety reasons, we typically provide EAN mixes of around 30% to 31%, which allows for a safer Maximum Operating Depth and ample bottom time. Our all-inclusive diving package can include EAN use, proof of EAN certification is required without exceptions.

Our experienced Dive Team, certified in First Aid and In-Water Rescue, offers dive education and training available from beginner through to professional levels. We maintain a 2:1 diver-to-guide ratio to ensure personal attention, safety, and an enhanced diving experience for every guest. In addition, safety protocols include emergency kits, mobile phones on all dive boats, and ample Medical Oxygen tanks at the dive centre.

Prior to diving, it is mandatory to present proof of certification and dive insurance.



More Information

whatsapp: +62 812 446 6666
emailus@solitude.world

Information Booklet

[Solitude Lembeh Data Sheet](#)

Know more about your stay.



Website

[Solitude Lembeh Resort Website](#)

For more details about the resort, rooms, facilities and amenities.



Compulsory Forms

[Form A. Registration Form](#)

Compulsory for all guests.



Compulsory Forms

[Form C. General Liability Release Form](#)

Compulsory for all guests.



