

SOLITUDE
acacia resort

Know Before You Go

Get ready to travel to Solitude Acacia Resort.



SOLITUDE WORLD





Contact Us

+63 9662 002 941

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emailus@solitude.world



Time Zone

Time Zone: GMT +8



Climate

Tropical Climate with an annual mean temperature of 28°C (82°F). Rain is frequent between the months of June to October.



Water Temperature

Ocean temperatures in the Philippines range from 26°C to 29°C (81°F - 84°F).



Language

The official language is **Tagalog** in the Philippines, but English is also the working language of the country.



Currency

The local currency is the Philippine Peso (PHP). Solitude Acacia Resort accepts PHP and USD cash, as well as Visa and Mastercard.

Currency exchange services are not available at the resort, so guests wishing to carry Philippine Pesos are encouraged to obtain them before travelling to Anilao.

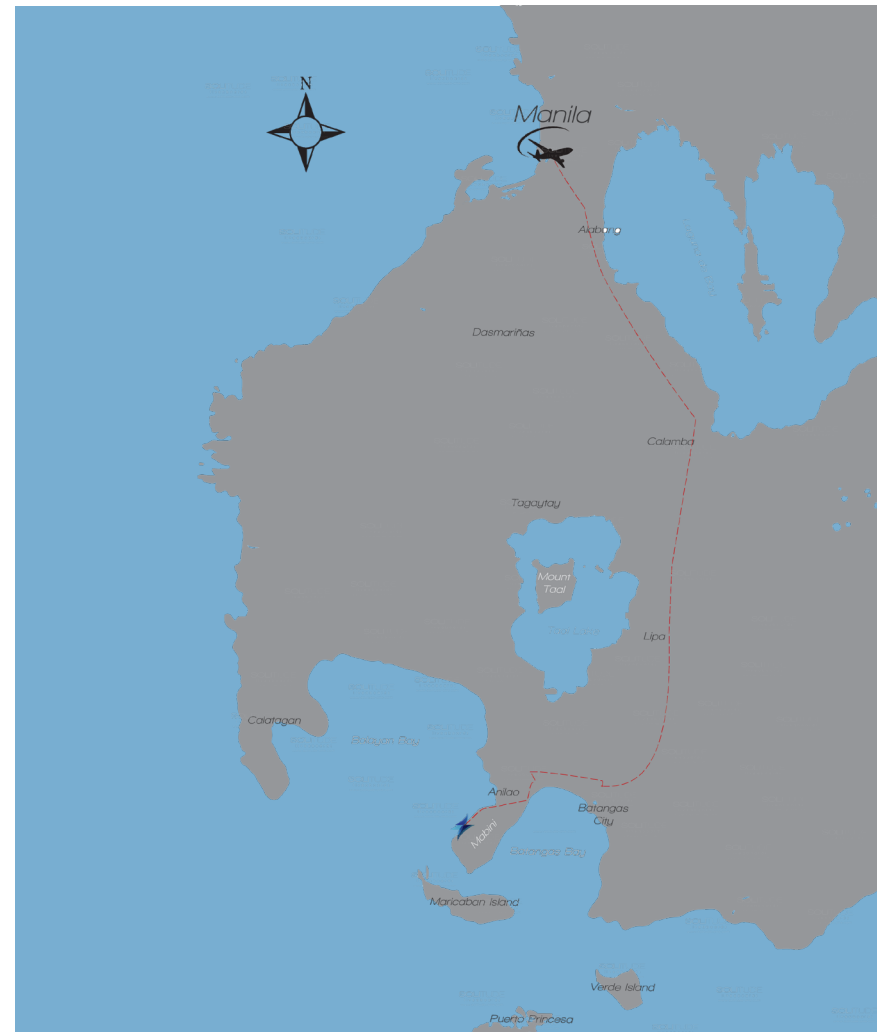
Solitude Acacia

We appreciate that you have selected Solitude World for your getaway, and we trust that this pre-departure guide will assist you in preparing for your vacation with us.

Pre-Departure Information



Solitude Acacia Resort is closest to Ninoy Aquino International Airport (MNL) in Manila, approximately a 2.5–3 hour drive away depending on traffic.



Location

Our Resort is located in Mabini, Batangas, in the Anilao diving area.

Postal Service

Postal services in the Philippines are handled by PhilPost. Please be aware that items sent by couriers or international postal services are subject to Customs and Duties. We advise against sending anything to the Philippines via courier, as they often get held up by the Philippines Bureau of Customs for opportunities in collecting "taxes".

Dive Insurance

This is compulsory for those that will be diving with us. If you have not already provided your details, please do so on arrival. You will need the following: the name of your insurer, the policy number, the emergency contact number and also any disclosed medical conditions you may have.

We also need your own personal emergency contact person back home – a friend or family member and their contact details.

Visa and Immigration

Visa requirements depend on nationality. Many travellers may enter the Philippines visa-free for up to 30 days, subject to current immigration requirements. A passport valid for at least 6 months beyond the intended stay and a return or onward ticket may be required.

Please check current entry requirements before travel.

Complete your eTravel registration within 72 hours before arrival at:

<https://etravel.gov.ph/>

Drones / AUVs / ROUVs

Recreational drone use in the Philippines is regulated by CAAP. Operators must follow current altitude, airport-distance, visual line-of-sight and local restrictions. Commercial use and some larger drones may require additional permits or registration.

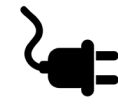
Please check current [CAAP](https://www.caap.gov.ph/rpas-regulations/) requirements before travel.

- <https://www.caap.gov.ph/rpas-regulations/>



Wifi

Complimentary WiFi is available throughout the resort. Connection quality may vary due to weather and third-party service providers.



Electricity

Universal power sockets are available throughout the resort. Electricity supply is 220V / 50Hz. Regulated UPS power is available in the Camera Room only.



Lithium Battery Safety

For the latest requirements regarding lithium batteries, power banks, camera batteries, DPVs and other rechargeable equipment, please refer to the Solitude World Battery Safety Policy:

For more information: <https://solitude.world/battery-safety-policy/>



Duty Free

Travellers may bring up to 2 bottles of liquor, 2 reams of cigarettes, 50 cigars or 250 g of pipe tobacco, subject to current Philippine Customs regulations.

Please check: <https://customs.gov.ph/guidelines-on-arriving-travelers/>



Quick Travel Checklist

- Passport validity (minimum 6 months)
- Visa & arrival requirements
- Dive insurance
- Airport transfer arrangements confirmed

Arriving in Manila



We will be seeing you very soon!

NAIA REFURBISHMENT UPGRADE

Ninoy Aquino International Airport continues to undergo operational and infrastructure changes. Terminal assignments, meeting points and airport procedures may change, so we recommend confirming your airline and terminal information shortly before travelling.

[MANILA INTERNATIONAL AIRPORT AUTHORITY](https://www.miaa.gov.ph/) - <https://www.miaa.gov.ph/>
[TERMINAL ASSIGNMENTS](https://newnaia.com.ph/) - <https://newnaia.com.ph/>

Airport Transfers

Transfers can be arranged for you through our reservations staff, or you may choose to arrange them independently.

Airport Meeting Point

Please note that airline terminal assignments at Ninoy Aquino International Airport may change. We recommend checking your airline and terminal details shortly before departure.

Navigating between terminals at Ninoy Aquino International Airport in Manila can be challenging, so it is important to confirm which terminal you will be arriving at or departing from. Your terminal will determine where our Solitude Acacia

Resort transportation team will meet you. Security regulations also vary between terminals and may affect where non-passengers are permitted to wait.

Terminal 1, 2 and 3: International and Domestic

Terminal 4: Domestic Only

Friendly Reminder

Solitude Acacia Resort accepts PHP and USD cash, as well as Visa and Mastercard. Currency exchange services are not available at the resort. We recommend bringing sufficient Philippine Pesos for expenses outside the resort, particularly when travelling in areas where card payment may not be available.



Paging Board

To help identify our friendly airport transfer staff, please look for the SOLITUDE ACACIA RESORT paging board with your name.

Airport Meeting Place



NAIA Terminal 1

At this terminal, only those with a departing ticket or airport personnel can enter the building. As a result, our transport team cannot wait for you outside the baggage claim/customs area. You need to exit through the designated doors and walk outside, cross a crosswalk, and down to the "Greeter's Area," where our staff will be waiting. Beware that the pick-up area outside is only for taxis. You should proceed across the taxi lanes via a crosswalk and into another open-air building, then down a walkway to the "Greeter's Area." Our staff will hold a sign with the Solitude Logo and your name to help you find them.



NAIA Terminal 3

This terminal's meeting point is the easiest, with our staff being able to enter the airport and greet you directly after you exit the customs area. Our staff will hold a sign with the Solitude Logo and your name to help you find them.



NAIA Terminal 2 and 4

Exit the airport building and our transport staff will be waiting for you directly outside the exit doors holding the Solitude Acacia Resort Sign.

If you find yourself arriving and needing to switch terminals to catch your domestic flight to Puerto Princesa (or Cebu), here are some options for you:

1. It is recommended to use the free Terminal Transfer Service (Bus). If you are unable to locate the sign indicating where to catch the bus, kindly ask for directions. Although the bus service is not frequent, it is the most convenient way to reach your terminal. Be sure to join the queue, as the bus has limited space, and missing it means waiting for another 30 minutes. Also, remember to ask the warden or bus driver for assistance.
2. To get a taxi, find the yellow metered and airport-accredited taxi counter and inform the staff that you're going to Terminal 1. Terminal 3 is the farthest and can take 60-90 minutes, while Terminal 2 is the closest but can still take 30-60 minutes due to traffic. Taxi fares may vary depending on traffic and terminal, but yellow taxis are slightly more expensive than regular white taxis. Ensure the meter is on, and for group travel, only two people can fit in one taxi with luggage. If arranging your own onward transport from the airport, we recommend using official airport transport services or accredited taxis and confirming the current fare before departure.

At the Resort

We extend a heartfelt welcome to you and hope that your stay with us will be both pleasant and comfortable. Our staff is committed to ensuring your satisfaction, so please don't hesitate to inform us of any ways we can improve your comfort during your stay.

Welcome!

24 Hour Guest Service Desk

Our 24-hour guest service desk is the heart of our resort, ensuring that our guests receive exceptional assistance and support at any time of the day or night. Staffed by friendly and knowledgeable personnel, our guest service desk is always available to address any inquiries, provide information about the resort's facilities and services, and assist with various requests. Whether you need help with check-in or check-out, want recommendations for local attractions, or require any kind of assistance during your stay, our dedicated team at the guest service desk is committed to making your experience comfortable, convenient, and enjoyable around the clock.

Pool

The focal point of our resort is a spacious swimming pool that covers an area of 100 square meters, offering stunning views of the Mabini Sea. With depths ranging from 3 feet to 10 feet, the Acacia Resort pool is perfect for leisurely swims as well as scuba diving lessons, catering to guests of all preferences and skill levels.

The highlight of Solitude Acacia is our iconic and picturesque acacia tree, which serves as a centrepiece.

This magnificent tree provides natural shade both within our glass-walled restaurant and by the pool area, creating a serene and comfortable atmosphere for our guests to enjoy their dining experience and relaxation.

Common Showers and Toilets

To enhance your convenience, we have provided four shared showers and three toilets situated behind the camera lounge. Furthermore, additional restroom facilities can be found at the dive centre, adjacent to the Acacia Restaurant, and near the Guest Service Desk.

Pet Friendly

We are pet friendly. Feel free to inquire about our pet-friendly policy as we warmly welcome pets at our establishment.

Conference Room

We have a conference room above the garden lounge that can accommodate up to 20 people. Advanced reservation is encouraged for this complimentary facility.

Our Bar

Our bar offers a carefully curated selection of wines, cocktails, spirits,

and local beers, light meals and tapas. Guests are welcome to bring their own alcoholic beverages. Corkage or service charges may apply. Outside food and other beverages are not permitted unless approved by the resort.

Special Diets

Kindly inform us in advance of any special dietary requirements you may have. This is essential for us to accommodate your needs, as sourcing certain items can be challenging at different times of the year. If you have a medical dietary condition, please consider bringing your preferred alternative products, such as gluten-free pasta or soy milk.

BYOB

Outside food and beverages are not permitted. Guests may bring their own alcoholic beverages, subject to the resort's applicable corkage fee.

Exceptions may be considered for medical dietary requirements or special celebrations, provided these are arranged in advance and approved by management.

Medical Services

24-hour on-call medical doctor is available. There is an international hospital in Batangas City,

We wish you a delightful and enjoyable stay with us.

approximately 60 minutes from the resort, with access to recompression facilities for diving emergencies.

We have a comprehensive first aid kit on site. Our resort is affiliated with several clinics which offer 24-hour doctor assistance.

Laundry Services

Laundry service is available. You will discover a laundry bag containing a list of items and associated charges within your room.

Baby Sitting

We can make arrangements for a babysitter, depending on availability. To confirm rates and availability, kindly inform us at least one week prior to your arrival.

TV Entertainment

Television is available in the guest rooms, restaurant, camera lounge, and classroom.

Mobile SIM

Pre-paid SIM cards, including Globe, are available for purchase at the airport right after baggage collection. Salespeople can assist with package setup.

Wifi

Solitude Acacia Resort offers free internet access to our guests through our WiFi network hotspot. Guests will receive their login details upon check-in to access the internet.

However, please note that the quality of the internet connection may be affected by weather and is dependent on a third-party service provider. Therefore, Solitude Acacia Resort, its staff, and management

cannot be held responsible for any inconveniences, loss of income, or data that may occur due to any disruptions, partial or complete, in the internet service.

Massage

We can make arrangements for a masseuse to provide services during your stay, but please note that we require a minimum of 30min advance notice.

Digital Room

Our digital room is equipped with air conditioning, moisture filters and 28 spacious powered stations with universal power points (220V) for your convenience.

Additionally, fresh water rinse basins are available and air guns can be found at the entrance to the camera room for cleaning and drying your equipment.

Guests are encouraged to charge camera equipment and rechargeable batteries in the designated Digital Room wherever practical and to follow the current Solitude World Battery Safety Policy.

For further information, please visit:

www.solitude.world/battery-safety-policy

Activities

Yes! We have a variety of activities such as tricycle tour around Mabini, hike to Mount Gulugod Baboy (470 to 525 MASL), island hopping and white sand beach picnics. Please inquire at reception.

Social Media

We encourage you to share your encounters with the fascinating new critters you'll undoubtedly encounter, as well as your enjoyable experiences with us. Feel free to tag us on social media platforms:

Instagram:

[@solitude.acacia](https://www.instagram.com/solitude.acacia)

[@solitude.world](https://www.instagram.com/solitude.world)

Facebook:

[@solitudeacaciaresort](https://www.facebook.com/solitudeacaciaresort)

[@solitudeliveaboardsandresorts](https://www.facebook.com/solitudeliveaboardsandresorts)

Gratuities / Tips

Throughout your stay, our dedicated staff and crew are fully committed to ensuring you have a fantastic Solitude experience, and while gratuities are not expected, they are sincerely appreciated. They recognise the collective teamwork, even from those working behind the scenes, and distribute all tips equally. Should you wish to show your appreciation, a recommended gratuity of 5% to 10% of the total stay cost is suggested. Of course, if you wish to express your appreciation with a higher amount, you are more than welcome to do so.



What to Know

Check-In time is from 14:00 and **Check-Out** time is before 12:00. We will try to accommodate earlier arrival of guests based on the availability and the readiness of each room. However, any check-ins earlier than 10:00 is subject to a surcharge.



Your Room

Amenities

In-room amenities consist of air-conditioning, a writing desk, a wardrobe, an electronic in-room safe, in-room coffee/tea facilities, a refrigerator, an ensuite bathroom with a toilet and shower, a hair dryer, shower amenities, and an LCD TV with international channels.

Check Out

We will try to provide a one to two hour extended check-out time, depending on availability. However, late check-out will incur a surcharge. Late check-out after 17:00 will be charged 100% of the room's package per night value.

Laundry, Anilao Marine Park fees and other incidentals will be paid at check out.



Mode of Payment is in Philippine Peso (PHP), USD (100s denomination only) or Credit Card Visa/Master Card.

Scuba Diving

Anilao offers year-round diving, although increased rainfall is typically expected from June to October.

Diving is generally scheduled between 08:00 and 14:30, with boat dives at 08:00, 11:00 and 14:30. Dusk and night dives are also available for an additional charge. Other dive times may be arranged with the dive centre, subject to availability and additional fees.

Solitude Acacia Resort also offers house reef diving between 07:00 and 17:00. Unguided house reef diving is available for the cost of a tank, sub-

ject to current dive centre procedures and conditions.

Anilao's critters can be difficult to spot, so diving with one of our experienced dive guides is recommended. Solo diving is not permitted when services or equipment are provided by Solitude Acacia Resort.

Water temperatures generally range from 26°C to 28°C (78°F to 82°F) and may be slightly cooler from November to February. A full-length 3 mm wetsuit is recommended, or a 5 mm suit for guests planning multiple dives.

Dive Centre

1	Enriched Air Nitrox	Yes
2	100 cu.ft. / 15L cylinders - additional charge per cylinder per diving day (3 dives).	Yes*
3	Sidemount support - additional 12L/80cu.ft. cylinder and twin tank 12L/80cu.ft. available	Yes*
4	DIN valves with option of Yoke (A-clamp)	Yes
5	Rebreather diving	No
6	Rental gear available	Yes*
7	Dive certifications and specialities	Yes
8	DPVs - we have 2 SUFX (XJOY 7) DPVs for hire. Battery "burn time" is up to 60mins. DPV diver certification is required.	Yes*

* Subject to availability

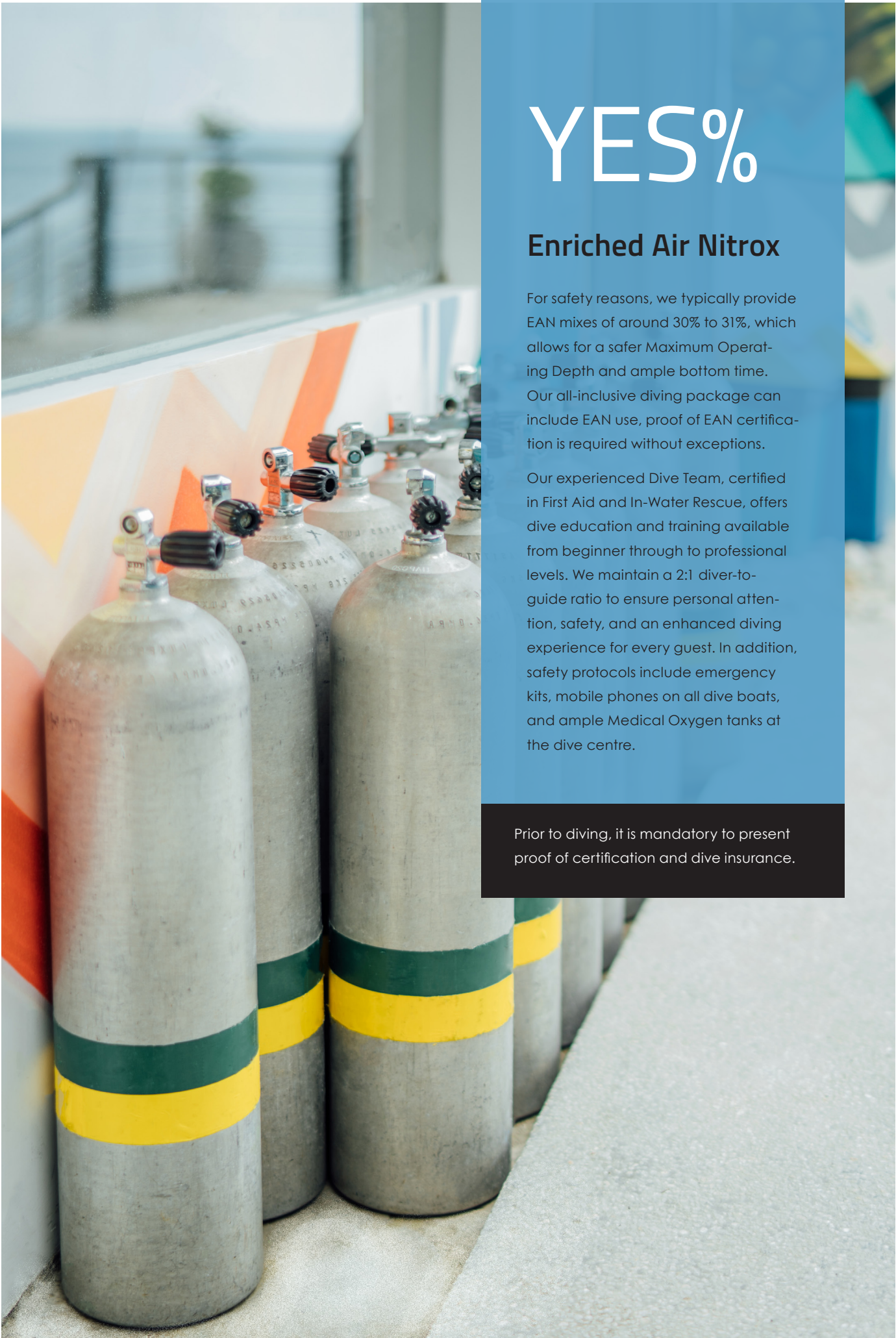
YES%

Enriched Air Nitrox

For safety reasons, we typically provide EAN mixes of around 30% to 31%, which allows for a safer Maximum Operating Depth and ample bottom time. Our all-inclusive diving package can include EAN use, proof of EAN certification is required without exceptions.

Our experienced Dive Team, certified in First Aid and In-Water Rescue, offers dive education and training available from beginner through to professional levels. We maintain a 2:1 diver-to-guide ratio to ensure personal attention, safety, and an enhanced diving experience for every guest. In addition, safety protocols include emergency kits, mobile phones on all dive boats, and ample Medical Oxygen tanks at the dive centre.

Prior to diving, it is mandatory to present proof of certification and dive insurance.



More Information

whatsapp: +63 9662 002 941
emailus@solitude.world

Information Booklet	<u>Solitude Acacia Resort Data Sheet</u> Know more about your stay. 
Website	<u>Solitude Acacia Resort Website</u> For more details about the resort, rooms, facilities and amenities. 
Compulsory Forms	<u>Form A. Registration Form</u> Compulsory for all guests. 
Compulsory Forms	<u>Form C. General Liability Release Form</u> Compulsory for all guests. 

